

Welcome Pack



Thames Valley Surgical Services



Please ensure you have read the pack and if you have any questions from this please ask them during the webinar appointment or contact the office on 07973 663355 and we will be happy to help.



Whoever has driven you to your appointment, must be prepared to wait for you until the appointment is finished (allow 1 hour).

Dear Patient,

Thank you for choosing Thames Valley Vasectomy Services.

Please take the time to **read** the documents inside the folder quite carefully. This will help us to understand your relevant history and it will help you to understand issues around the procedure and consent for a vasectomy. It will help you to prepare yourself for the procedure.

We will send you **2 separate emails** with an **application** and a **pre-consent form** we would kindly ask you to complete online at home. These forms will be directly stored in your patient file and means you don't have to attend a consultation beforehand. Furthermore, it helps us to focus on your questions in your consent form and your medical history. **Please be aware for security reasons the form links expire after 3 days. Please fill these forms out as soon as possible.**

In order to avoid non-attendance, we have developed a cancellation policy which is included in this pack. Please discuss your vasectomy once again with your wife / partner at least one week prior to your appointment to ensure you can attend. Should you fail to attend your appointment or cancel less than a week before the procedure we may not be able to perform your vasectomy on the NHS at all. **It is your sole responsibility to check and re-confirm the appointment time. Please read our cancellation policy very carefully. If you have any questions at all, please do not hesitate to contact us on 07973 663355 or 01628 969077.**

Whilst we do not admit you to hospital for the day (unlike normal hospital procedures) or usually request you are present at the clinic for a prolonged time, we advise you must be **available throughout the whole day of your procedure**. Due to the nature of a surgical list and the individual medical needs of patients, **appointment times can change last minute** and instead of an afternoon appointment you may be asked to come in the morning and vice versa. However, you will only be cancelled in the most exceptional of circumstances.

Please look at our website, this holds much more comprehensive information about your procedure, your surgeon, will give you access to our patient satisfaction survey results and may answer any questions you have. <https://www.vasectomy.co.uk/>

Overall, we hope you find your vasectomy much less traumatic than you anticipated.

Kind Regards

Dr Martin Kittel

Thames Valley Vasectomy Services

Appointment Cancellation and Re-scheduling Policy Vasectomy

Introduction The fee of £595 for a vasectomy procedure at Thames Valley Vasectomy Services is charged for the administration services, consultation / webinar, appointment time, procedure, and one semen sample kit and processing services including results processing as stated, not the procedure alone.

If TVVS is running late The clinic running late due to late arrival of patients or complex surgical cases cannot always be avoided but over 90% of the time we are running on time. We apologise if this happens, but there is no monetary refund for your time. If we run extremely late (>45mins) you can cancel free of charge. Please let the nurse or receptionist know.

If you are running late To keep fees competitive, we run efficient surgical time slots. Running late has an effect on other patients (domino effect: You run late, the whole clinic runs late for many patients after you). **We are often unable to carry out your procedure if you arrive more than 15 minutes late.** This is then classed as “no show”. We will carry out the procedure if another patient arrives early and can fit in, in this case you may wait for some time even if you are only a few minutes late. We encourage you to take the stress out of your procedure and plan for arrival at least 30 minutes before. Please be aware traffic around this area can be extremely heavy.

Appointment Confirmation & Payment of Deposit Patients confirm and secure their appointment time by making a deposit payment of £295.

Remaining payment The remaining payment is then due 1 week prior to your procedure. If this payment is not made, we may cancel your appointment and retain the administration charge of £45 or the downpayment of £295 depending on timing.

Cancellation / Re-booking charges and procedures

- Cancellation / re-booking more than one week prior to procedure: Administration fee of £49. **One appointment change**, 1 or more weeks before the procedure, is **free**.
- £95 Cancellation charge if cancellation of procedure after Webinar / Consultation.
- £295 for cancellations or re-booking between 1 days and 7 days before the procedure
- 100% charge for cancellations or re-bookings less than 1 day before the procedure and no-shows or late shows.
- Compulsory face to face appointment with surgeon for anyone cancelling or postponing more than once to assess a patient's risk profile (everyone will re-assure us they are low risk, but this is not true).

Before your No-Scalpel Vasectomy

The following instructions **MUST** be followed prior to your vasectomy:

1. **Shaving helps the surgeon by avoiding hair getting into the wound and allows for the dressings to adhere much better.**

If you haven't shaved the area before then we would suggest you give yourself plenty of time.

- a. Firstly, you should use a beard trimmer, hair clippers or blunt ended scissors to reduce the length of the hairs.
 - b. Then, with an electric shaver or wet shaver, you shave the area. You won't be able to get as smooth a shave as on your chin, but you are looking for a good shave, not perfect.
 - c. Please shave the area at least 1 day before your vasectomy. If you wish to use hair removal products apply them at least 3-4 days before the procedure. This will prevent you feeling the stinging from the iodine disinfectant used to clean the operation site before the procedure.
2. Taking **painkillers** i.e. Ibuprofen or Paracetamol (read the information in the pack) **2 hours before** the procedure helps your pain perception. *There is evidence that using non-steroidal anti-inflammatory medication if already taking regular antidepressant medication increases the risk of side effects and therefore, we recommend the use of alternative painkillers if these should prove necessary.*
 3. Please wear tight underpants, which give support to the scrotum, and loose-fitting trousers **NO JEANS** please.
 4. When you attend for the operation, please bring someone with you who can take you home. For legal reasons you must not drive yourself. Driving must be avoided for 2 hours post vasectomy, due to the local anaesthetic, used prior to the procedure. You can, but don't have to, bring your partner.
 5. Please note there are no charges for parking in the clinic but occasionally these spaces may be full, and you will need to park off site (please refer to the instructions at the end of this document for further parking options. We do have a drop off and pick up zone directly outside the clinic which is available at all times. There is a Disabled Parking Bay available on site.
 6. Usually, we will talk to you during the procedure and some relaxing music may be playing in the background. However, feel free to bring something interesting to read or a phone and headphones to listen to whilst the vasectomy is being carried out if you so wish.
 7. Be prepared to rest for at least 48 hours after the operation and if you have a manual job that includes heavy lifting, please arrange for one week off work if possible.
 8. Upon arrival, please take a seat in reception and we will call your name as soon as possible. Please be aware that a receptionist is not always in attendance.
 9. Please ensure that you **HAVE** had something to eat and drink before your appointment.

Dr Martin Kittel

Thames Valley Vasectomy Services



Thames Valley Vasectomy Services

No-Scalpel Vasectomy Clinic – <https://www.vasectomy.co.uk/> - Tel: 07973 66 33 55

| DO'S AND DONT'S QUICK REFERENCE GUIDE | Day prior to surgery | Day of surgery | 1 day after | 2 days after | 3 days after | 4 days after | 5 days after | 6 days after | Over weeks 2 to 4 | 20 weeks or after |
|--|----------------------------|-------------------|----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-------------------------|----------------------------|
| No alcohol | • | • | • | | | | | | | |
| No driving for 2 hours post vasectomy (short distance, automatic car only) | | • | | | | | | | | |
| Wear supporting underwear to procedure | | • | | | | | | | | |
| Wear supporting underwear all day and night and, in the shower, | | • | • | • | • | • | • | • | | |
| Wear supporting underwear for sports | | | | | | | | | • | |
| Eat a good breakfast | | • | | | | | | | | |
| Wear light weight clothes to appointment | | • | | | | | | | | |
| Ice pack 20 mins of each hour all day (except when you are sleeping) | | • | • | | | | | | | |
| Ice pack 20 mins of each hour, evenings only | | | | • | • | | | | | |
| No swimming | | • | • | • | • | • | • | • | | |
| No sex, no lifting, and no exercise | | • | • | • | • | • | • | • | | |
| Ensure silicone plaster remains in place for 7 days in total (use alternative dressing if falls off) | | • | • | • | • | • | • | • | | |
| Optional but recommended. Take 2 Ibuprofen tablets every 6 hours as required (max 8 tablets in 24 hours) * | | • | • | • | • | | | | | |
| Optional but recommended. Take 2 Paracetamol tablets every 4-6 hours if breakthrough pain occurs (max 8 tablets in 24 hours) * | | • | • | • | • | | | | | |
| Provide semen sample | | | | | | | | | | • |

***UNLESS NOT TOLERATED OR NOT RECOMMENDED BY YOUR GP. ALWAYS FOLLOW INSTRUCTIONS GIVEN ON/IN THE PACKET, OR ON THE LABEL.**

Reviewed: October 2023

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|------------------------|---|
| <u>Contact Details</u> | |
| Telephone: | 07973 663355 – 01628 969077 |
| Email | office@tvvs.uk |
| Website | https://www.vasectomy.co.uk/ |

Directions to Thames Valley Vasectomy Services

The Bourne End Clinic, 12 Furlong Rd, Bourne End, SL8 5DG.

Directions for patients using public transport.

By train- Use the **Elizabeth Line** or any other train when coming from London or Reading. Stop in Maidenhead. Change to a train to Bourne End. Trains run weekdays every half hour. Twenty-five trains a day. The clinic is 100 yards from the train station.

By Taxi- Uber works in Maidenhead and Bourne End. [Bourne End Taxis](#) is an alternative. The number is 01628 201381

Directions for patients and drivers using private transport.

Cookham Bridge Closure

Please be aware Cookham Bridge (arriving from Maidenhead) is closed until spring 2024. You will either have to come via the A404 (Coming from M4 West or M40 junction 4) or via Taplow and Cliveden (when coming from Slough, Heathrow, M4 London). Please ensure you are using up-to-date satellite navigation software like Google Maps etc.

Limited [Parking](#) at the clinic

The clinic has 4 car parking spaces. You can use all spaces including the disabled space UNLESS there is a cone on it. Staff are parking off-side to allow patients convenient access. If you need disabled access, please let the clinic know so we can reserve the disabled car park for you.

In the unlikely event you cannot find a car parking space at the clinic, there is on-street parking and there are many car parking spaces all within 5-10 minutes walking distance of the clinic. We also have a drop-off zone at the clinic your driver can use and then either park nearby or wait until a car park becomes available.



Fig.1



Fig.2



Fig.3



Fig.4



Fig.5



Fig.6

WHAT TO LOOK FOR

When you arrive at the Bourne End Clinic please press the door bell, come in and take a seat. This tells us you have arrived if there is no receptionist.

****Please only enter the clinic no more than 30 minutes prior to your appointment time****

Fig. 1 – Car park, ramp and entrance to clinic.

Fig. 2 – Entrance door with Intercom. Usually open between 9am and 6pm.

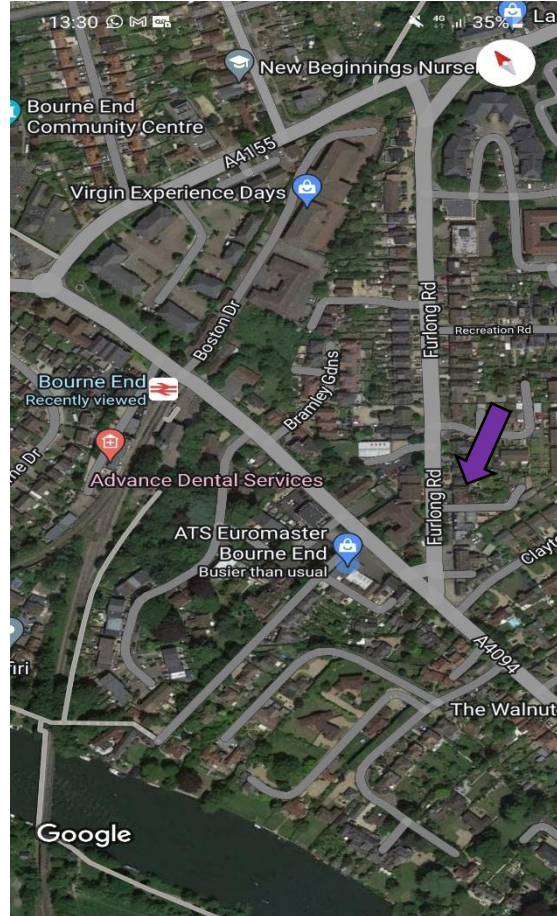
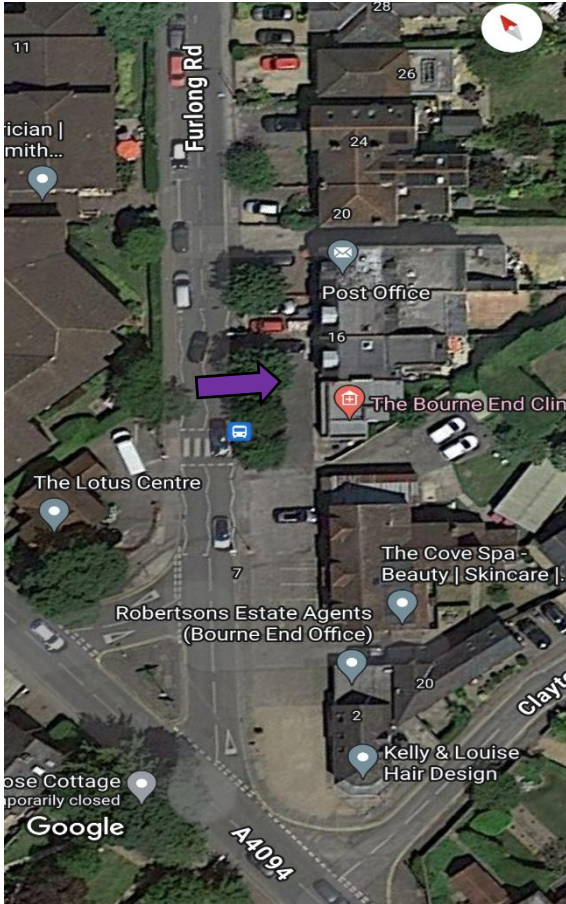
Fig. 3 – The reception desk is not always manned so please do not be alarmed if you do not see anyone on the desk just take a seat.

Fig. 4 - Reception waiting area located opposite the desk. Please take a seat here.

Fig. 5 - Treatment room 1.

Fig. 6 - Recovery area 1. Your partner can join you here following the procedure.

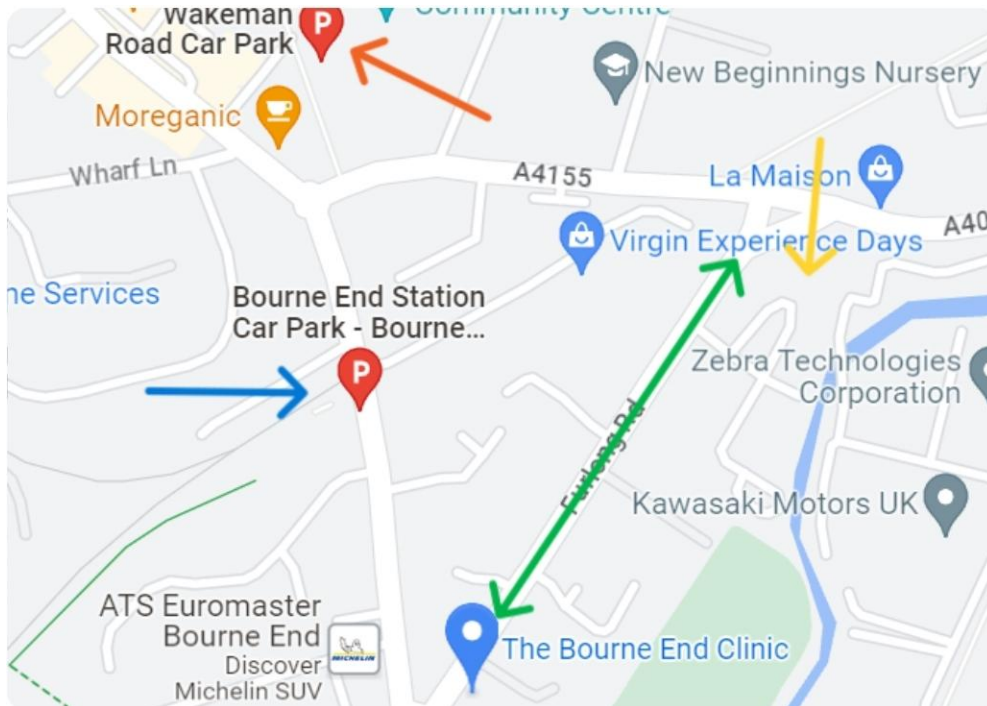
How to find us



Car Park Entrance 12 Furlong Rd



Main Entrance



Parking

There are 4 patient care parking spaces and a drop off zone at the Bourne End Clinic. Staff are parking off-site so patients can reach us easily.

The Bourne End Clinic, 12-14 Furlong Road has **4 car parking spaces and a drop off zone for patients**. 1 car parking space is for disabled users.

If you are running late and there are NO car parking space at Furlong Road you can always **ask your driver to drop you off in the drop off zone outside the clinic**. The driver needs to leave the drop off zone as soon as possible as this zone is used by ambulances, deliveries, other patients and other drivers.

Along Furlong Road (green double arrow – free parking): There are some car parking spaces directly on Furlong Road. Close to the clinic car parking is only for 1 hour (marked on signs), but a little further along they are as long as you want them to be. Most patients will not be with us for longer than 1 hour. It takes about 1-5 minutes to walk from a car park in Furlong Road to the clinic. There are usually plenty of spaces along Furlong Road throughout the day.

At the train station (blue arrow): There are plenty of park and ride car parking spaces at low cost available throughout the day (currently £3.80 for all day parking on a weekday). We have never seen it completely full. The walk, according to google maps is 4 minutes.

Wakeman Road Car Park (orange arrow): The central car park in Bourne End is Wakeman Road Car Park. The walk from there to the clinic is 7 minutes. The car park has ample spaces at low cost. The drive is 1 minute away from the clinic and if your partner can only drop you off he or she can also go shopping or have a coffee in Bourne End.

Shaving before a vasectomy: Our best advice

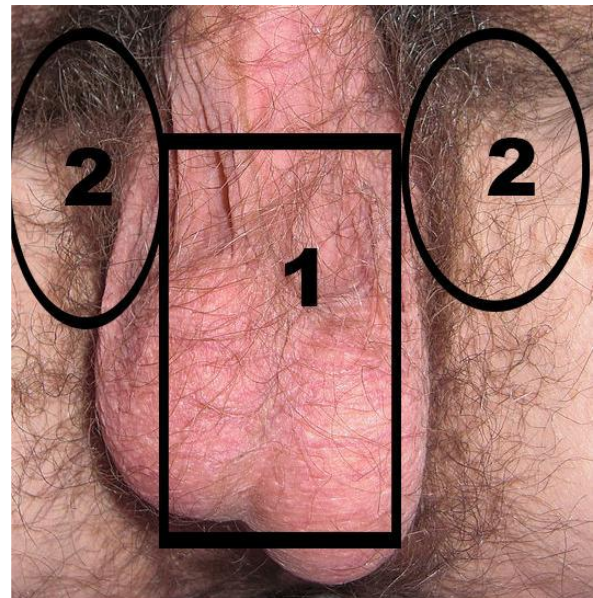
In general shaving that causes nicks in the skin has been associated with increased surgical site infections; however, this has never been shown to be true for no-scalpel vasectomy and the infection rate from vasectomy is so low it seems to be safe to shave before your vasectomy procedure. The best shaving device to use before a vasectomy is a simple, disposable plastic razor preferably one with two blades.



The best time to shave is ideally *two (2) to three (3) days before a vasectomy* appointment because this will provide enough time for any skin abrasions to heal before your procedure.

The best place to shave is inside the shower.

Long hairs can be trimmed with scissors or an electric trimmer, in the oval areas indicated by #2 and the hairs can be shaved in the rectangular area indicated by #1. Please note, this is the minimum shaving, you can always do more. **Extending the #1 to the mid 1/3 of the penis can is also recommended.**



Minimum Shaving Required 1

Before turning on the water, use scissors or electric trimmer to trim any long groin hairs that can reach down to the front of the scrotum. (Areas indicated by the #2).

After trimming, turn the shower on and increase the water temperature to warm (the scrotum will relax in a warmer environment). Allow the scrotum to become wet and then apply a generous amount of either shaving cream or shampoo.

Don't use soap. Stand outside of the water stream, shave, and periodically allow the shower stream to rinse the razor blades of trimmed hair for you. Once your shave is complete allow the shower to rinse all residual hair and lather from your groin area.

The entire face of the scrotum should be shaved with the razor in the area indicate by the #1 in the photo. Better to extend **even higher than in #1** and shave the bottom 1/3 of the penis. The sides and back of the scrotum, the upper part of the penis, the groin, and the legs don't need to be shaved.